

3-year BKL quality warranty for new cranes from BKL's Cattaneo system (Scope of application: EU states)

1. Warranty period

The warranty begins on the date of delivery and ends 36 months thereafter.

2. Warranty requirements

A condition precedent is an annual visual inspection of the crane by BKL Baukran Logistik GmbH or an authorised partner; the costs incurred shall be borne by the purchaser. The cost of servicing and maintenance in accordance with the parameters specified in the operating instructions (manufacturer's details) shall likewise be borne by the purchaser.

3. Warranty content

Up to 12 months after delivery:

- Warranty on all electric and mechanical parts and components, such as:
 - hoist trolley and hoisting winch
 - slewing gear
 - all transmission systems
 - frequency converter
 - limit switch
 - hydraulic system incl. plugs and connectors, if applicable
 - steel construction

From 13th month after delivery:

- Warranty for the functioning of the following exhaustive list of construction parts and components, both electric and mechanical:
 - hoist trolley and hoisting winch
 - slewing gear
 - all transmission systems
 - frequency converter
 - hydraulic system excl. plugs and connectors, if applicable
 - steel construction

Parts subject to wear and tear, such as ropes, lamps, electric and pressurised air pipes to the tractor vehicle, tyres, brakes, etc. are generally excluded from the warranty (1-12 months and as of month 13). Moreover, damage through vandalism or general violence are excluded from the warranty.

The following applies in principle: damage caused by third parties or capable of being covered by machinery breakage insurance in accordance with the General Conditions for Machines and Comprehensive Insurance for driveable and transportable equipment (ABMG) is not included in the quality warranty.

4. Warranty claims settlement

Any cases of damage covered by BKL's Quality Warranty are remediated as follows:

The customer reports the damage within 24 hours of its occurrence to BKL Baukran Logistik GmbH during office hours (Mon.-Fri. 7.30 am – 4.30 pm).

Contact for notification of damage:

Mr. Kuttner, email: christian.kuttner@bkl.de

BKL and the customer jointly reach a decision on the process and settlement of repairs.

Damage documentation is carried out by the customer: photographs and explanatory notes in writing.

Any spare parts are sent by BKL Baukran Logistik GmbH to the customer along with the invoice. This invoice amount is credited on receipt and inspection of legacy parts returned.

Replacement of parts: For the purpose of defective parts being exchanged by the customer, BKL Baukran Logistik GmbH will refund a lump sum of € 150.00 for up to 3 hours' time spent thereon, or a lump sum of € 250.00 for more than to 3 hours. This lump sum covers travel to the site and return, as well as trouble-shooting. (Documentation: work report)

Alternative arrangements: Complaints are remediated on the construction site. If it should not be possible to remediate the complaints on site, then BKL Baukran Logistik GmbH will be responsible for selecting a suitable location for carrying out repair work. The costs of dismantling and assembling as well as transporting the crane are not covered by the warranty. The customer shall make the crane available to BKL Baukran Logistik GmbH free of charge for remediation of the complaints raised.

BKL Baukran Logistik GmbH undertakes to take account of the interests of the purchaser and/or its construction site and to select the most favourable manner of repair work for all parties concerned.

5. Effectiveness

These Terms and Conditions do not supersede the General Terms and Conditions of Delivery of BKL Baukran Logistik GmbH but are of a supplementary nature.